

LuxairCARGO Chooses HERMES to Support Handling Operations at Luxembourg Airport



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**Hermes:
Beyond Cargo
Management**

**Our Solutions
Achieve 98%
Flown As Booked**

LuxairCARGO

We are delighted to announce that LuxairCARGO, the cargo handling division of LuxairGroup operating Luxembourg's world-class CargoCenter, has selected the HERMES Hub Management System to support its daily handling operations.

"The signing of LuxairCARGO adds another major hub to our customer portfolio and is in line with Hermes' strategic growth plans. We are proud to partner with such a renowned hub operator and we are very excited to implement HERMES' market leading hub management tools in Luxembourg in the near future" says Simon Elmore, Hermes Chief Operating Officer.



After considering several solutions, LuxairCARGO finally decided to opt for the HERMES' offer which foresees:

- total process integration and visibility
- prioritised steering across the hub to outbound flights
- inbound breakdown planning based on shipment priority
- proactive (not reactive) problem management

Increase
Operational
Efficiencies

Increase Profits

Reduce Handling
Errors

Prevent Revenue
Leakage

Include Inbuilt
Best Practice

- special control and monitoring of specialised cargo
- innovative RIDES system to control forklift tasks
- a large repository of time-stamped process points for focused analysis and BI.

"HERMES does not only offer the high level of automation we were looking for but also guarantees the possibility to interface with our other existing systems. These crucial aspects enable us to deliver integrated air cargo handling services to our customers while ensuring a sustainable business growth" explains Laurent Jossart, Executive Vice-President LuxairCARGO.

About LuxairCARGO

Thanks to a state-of-the-art infrastructure and a volume of 800,000 tons of freight handled per year, LuxairCARGO is the leading air freight handling agent at Luxembourg airport, ranking the CargoCenter as 7th largest air freight platform in Europe. LuxairCARGO caters for all categories of cargo and aircraft and has a capacity of 900 000 tonnes per year, with further possibilities for expansion. Integrated processes from aircraft to truck and vice versa are a unique and valued benefit offered by LuxairCARGO.

Contact Hermes

Tel: +44 (0)1344 667006

Email: [Marketing](#)

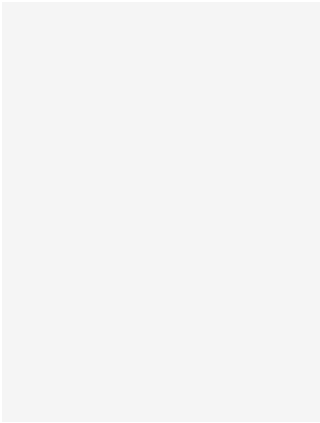
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Based at Luxembourg's Findel Airport (LUX/ELLX), LuxairCARGO is located next to a 4,000 m runway with ICAO Cat IIIb certification. LuxairCARGO has developed a major distribution hub for high-tech goods, perishables, livestock, pharmaceuticals and consumer products. The facilities and handling processes are additionally designed to handle off-size, heavy, or high-value cargo. A sophisticated infrastructure is also available in regard to the landside access. Being adjacent to major pan-European motorway networks, goods can be delivered within one business day to the majority of the EU economic centers.

About Hermes Logistics Technologies

Operating in air cargo terminals, warehouses and hubs, the HERMES cargo and hub management systems are used by air cargo ground handlers worldwide. Designed by our team of cargo experts, HERMES systems are built with the specific needs of our customers in mind and our solutions are among



the most versatile and sophisticated around, streamlining ground handling processes and focusing on maximising profits using inbuilt best practice to reduce handling errors.

Among others, Etihad, PACTL, Menzies, dnata, LUG and FCS all use our CMS and HMS systems which readily handle anything from perishables to dangerous goods whilst embracing the latest technology available.

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