

HERMES' NEW H5 VERSION GOES LIVE AT HANOI AIRPORT AHEAD OF GLOBAL ROLLOUT

ALSC in Hanoi, Vietnam is the first Hermes customer to go live with the innovative new version called Hermes 5

London, United Kingdom, Tuesday, 10th April 2018 – Hermes Logistics Technologies (HLT) has gone live with its new Cargo Management System (CMS) version, called Hermes 5 (H5), at [ALS Cargo Terminal Co., Ltd \(ALSC\)](#), Noi Bai International Airport in Hanoi, Vietnam.

H5, which will be rolled out globally, future proofs Hermes' CMS application by modernising its framework to allow for simpler integration with new technologies and opening up Hermes through APIs and new messaging channels.

Additionally, the ability to run within any Cloud, private or public, makes H5 simpler to implement for Cloud ready customers.

ALSC and its customers benefit from a faster and more controlled service, with hand-held device functionality, intelligent warehouse task steering and real-time Service Level Agreement (SLA) monitoring.

"Our new version offers ALSC bespoke, pre-advice messaging between its hub and satellite warehouses to gain key task visibility and efficiencies in cargo transfer times," said Yuval Baruch, Chief Executive Officer (CEO), Hermes Logistics Technologies.

"In driving the ALSC implementation, the HLT team of cargo and technical experts provided on-site support to ALSC contributing to successfully getting the system live with a number of its customers.

"The preparation and training towards this go-live, as well as working together shoulder to shoulder with the ALSC team during the go-live week, enabled ALSC to independently roll out its remaining airlines efficiently and on schedule, with remote support from Hermes.

"We provided best-in-practice process framework for the handling of sensitive and special cargo, in addition to a wealth of Big Data that is used to effectively analyse and demonstrate the quality of service provision."

PRESS RELEASE

H5 is the latest version in a suite of Hermes' applications and includes HERMES Cargo Management System (CMS), HERMES Hub Management System (HMS) and HERMES Business Intelligence (HBI).

"With the vision of becoming the pioneering cargo handling terminal in the region, ALSC chose H5, the newest version of Hermes' CMS," said Le Thanh Binh, Deputy Director, ALS Cargo Terminal Co., Ltd.

"Thanks to the support from Hermes, from business study to on-site and remote support, we have successfully implemented the new system for all of our customers.

"The innovative design of H5 brings us a new experience in terms of service provision, performance control and user interaction.

"We strongly believe that under the customer-oriented leadership of Mr. Yuval Baruch, HLT and Hermes 5 shall continuously be upgraded to offer a competitive advantage to our Terminal and bring more value to our Airline, Consignee and Shipper customers."

Hermes recently appointed Alexis Labonne as its new Chief Technology Officer to lead the Hermes team in rolling out H5.

Ends

Picture caption – for a high-resolution version, contact Emma at Emma@meantime.global



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About Hermes Logistics Technologies

Hermes Logistics Technologies (HLT) is a provider of Cargo Management Systems to the air cargo industry. Its core application suite includes HERMES Cargo Management System (CMS), HERMES Hub Management System (HMS), and HERMES Business Intelligence (HBI).

HERMES CMS manages all import, export, messaging, service monitoring and accounting processes for traditional cargo ground handling agents. HERMES HMS steers all inbound, outbound, messaging, SLA and accounting for airline hubs or transit shed operators. HBI is a comprehensive big data analytical tool, enabling informed management and operational decisions.

Headquartered in the United Kingdom, HLT has been pioneering, developing and evolving cargo management systems for air cargo since 2002.

All HLT applications are designed and driven by the HLT team of air cargo experts. Built with the specific requirements of air cargo handlers and airlines in mind, HLT products streamline cargo ground handling processes and maximise profits by using inbuilt best practice to reduce handling and operational errors.

Visit [Hermes Logistics Technologies Ltd.](#)

PRESS RELEASE



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