

Air Cargo Services of Vietnam Go Live with Hermes in Hanoi



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**Hermes:
Beyond Air Cargo
Management**

**Our Solutions
Achieve
over 98.5%
Flown As Booked**

**Increase
Operational
Efficiencies**

Increase Profits

**Reduce Handling
Errors**

**Prevent Revenue
Leakage**



Hanoi, the bustling capital city of Vietnam is fast becoming a world hub for electronics R&D and manufacturing companies. Quick, secure air cargo handling plays a key role in the global

footprint and product delivery of these electronics innovators and thus we are extremely happy to have recently implemented our market leading Hermes Cargo Management System at ACSV.

"We are confident that the installation of Hermes will revolutionise our cargo handling operations, empower ACSV with deeper integration of cargo management and documentation which will boost ACSV's reputation and improve services beyond our customers expectations", said Mr. Vuong Thanh Binh - CEO of ACSV.

Hermes Logistics Technologies Chief Operating Officer, Simon Elmore added, "The need for super-fast, super-safe and super-quality handling is of paramount importance to the growing air cargo handling market in Hanoi. Hermes' high level of user configuration, process monitoring and integrated warehouse controls made it an ideal fit for ACSV's operation. ACSV are already successfully processing cargo-packed Boeing 747 freighters with efficiency and accuracy and the controlled rollout of their handled airlines will continue in the coming weeks."

**Include Inbuilt
Best Practice**

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About Air Cargo Services Vietnam

Founded in April 2009 as a subsidiary of Northern Airports Corporation (NAC), Air Cargo Services Co., LTD (ACS) initially was a state-owned company specializing in providing cargo handling services at Ha Noi station. In 2015, ACS has been privatized under the name of Air Cargo Services of Vietnam JSC., (ACSV) with the aim to boosting the infrastructure of the cargo terminal, improving services quality and expanding the service network.

For its 8 years of operations, ACSV has handled cargo for over 20 airlines with various types of shipments including general cargo, frozen shipments, live animals, express shipments, perishable cargo, over-sized cargo and dangerous goods. The throughput of ACSV reached the milestone of 100,000 tons in 2015. With ambitious development plans in coming years, the company is positioning itself as the leading cargo handler at HAN station.

About Hermes Logistics Technologies

Automating some of the largest operations and supporting some of the fastest growing airlines, Hermes is the most sophisticated cargo management system available today.

Designed by our team of air cargo experts with the specific needs of GHA's and airline hubs in mind, our solutions embrace the latest technology and are amongst the most versatile and advanced in the industry.

Among others, Etihad, dnata, Menzies, FCS, LUG and Pactl all use our CMS and HMS systems to streamline their ground handling processes and maximise their profits.

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