



**Hermes Continues to Grow...**

We are delighted to introduce another new member to our Hermes cargo team. Carl Harrison joins us from Virgin Atlantic Cargo as a cargo specialist.



This is an exciting and busy time for Hermes and we are delighted to have Carl on board. He brings with him lots of experience and is a valuable addition to our growing cargo team.

Africa's Air Cargo industry is adopting the latest technology to enhance its supply chain, with e-freight being high on the agenda. Hermes have customers in both South Africa and Nigeria so when Hermes Chief Cargo Officer, Steve Montgomery was recently asked to contribute to an article about IT in African air cargo, he was happy to do so...



"We are already seeing increased investment in technology in the air cargo industry in Africa. With more sophisticated airlines serving the main African hubs the demand for investment in the latest CMS systems is becoming a requirement so that the latest messaging, cargo 2000 and e-freight requirements can be met," says Steve Montgomery, Hermes Chief Cargo Officer. "Hermes has customers in South Africa and Nigeria. Both companies want to offer a quality

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cargo ground handling product to their customers and see the investment in a system like Hermes as a major step towards improving the quality of service they currently offer. Hermes' long term aim is to attract more customers by meeting the customer airlines requirement for visibility and control within a cargo ground handling operation," adds Montgomery. The main challenge in increasing the rate of adoption of IT services is investment. "Introducing a new CMS system into a cargo operation requires not just financial investment but operational investment in time and commitment to ensure a successful implementation of the new system."

Steve's comments form part of the "Going Technological" article just published in the latest issue. The full article can be found on pages 14/15 of the Logistics Update Africa November issue or by [clicking here](#).

## About HERMES Logistics Technologies

inbuilt expertise  
**Hermes**

HERMES is an IT Solution designed specifically for the Air Cargo industry. With over 200 years of combined Air Cargo Handling experience, the HERMES Cargo Team have developed a robust, comprehensive & flexible solution, currently used by Airlines, Ground Handlers and Airports whose operations control cargo volumes from 10,000 to in excess of 1,500,000 metric tons per annum.

HERMES is installed in cargo terminals worldwide providing real-time Warehousing, IATA Cargo IMP messaging, Cargo 2000 regulatory compliancy and supports e-freight, as standard.

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