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**About HERMES  
Logistics**

Hermes would like to congratulate Etihad Cargo on the successful cutover to the Hermes air cargo management system at their Abu Dhabi hub last week.

After nearly a year spent planning and staff training, the Hermes system is now responsible for the real time handling and process management for all of the cargo that passes through this facility every day.



Hermes Project Leader, Simon Elmore said, "The Hermes team developed specific functionality to meet Etihad Airways' local requirements and spent time on the ground in Abu Dhabi to work through a three-tiered implementation plan, that took place over several months, to ensure that the final handover went smoothly. The success of

this implementation and our relationship with Etihad Airways reinforces the Hermes commitment to cargo handling excellence and best in class process design and system controls. It also affirms the vast capabilities of the Hermes system now handling the hub requirements of a large cargo operation like Etihad Cargo."

David Kerr, Vice President, Etihad Cargo, added, "The implementation of the new Hermes cargo management system is a very positive customer service enhancement that enables us to handle and transport our customer's shipments more efficiently."

The Hermes team will continue to work alongside Etihad to enhance the system and integrate more "best practice"

## Technologies

HERMES is an IT Solution designed specifically for the Air Cargo industry.

With over 200 years of combined Air Cargo Handling experience, the HERMES Cargo Team have developed a robust, comprehensive & flexible solution, currently used by Airlines, Hubs, Ground Handlers and Airports whose operations control cargo volumes from 10,000 to in excess of 1,500,000 metric tons per annum.

processes in line with the building of Etihad's new state-of-the-art Abu Dhabi hub, currently under construction.

## About Etihad Cargo



Established in 2004, Etihad Cargo is the fast growing cargo division of Etihad Airways, the national airline of the United Arab Emirates. From its hub at Abu Dhabi International Airport, Etihad Cargo offers its customers a range of cargo services linked to its expanding international route network and aircraft fleet.

Etihad Cargo offers a full range of air freight products and services, all of which are designed to offer the best in class solutions. We take pride in our innovation and offer the latest transportation techniques & technologies, as we look to be the best air cargo logistics provider in the industry.

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